

FAQs

How long have you served the community?

Helping Hand Center has been a leader in serving persons with disabilities since 1955.

What is the mission of your organization?

Our mission is to assist persons with disabilities to achieve their highest level of independence through quality programs and services.

How many clients do you serve?

We provide "Service for Life" to over 500 children and adults, from infants to seniors.

Which communities do you serve?

Our clients span over 70 surrounding communities, including Berwyn, Brookfield, Burr Ridge, Cicero, Countryside, Downers Grove, Hinsdale, La Grange, Lyons, Riverside, Summit, Westmont, Western Springs, Willowbrook and numerous others.

Where is your organization located?

We're all over! For directions to any of our locations, please call us at 708.352.3580.

- **Headquarters**
9649 West 55th Street | Countryside, IL 60525

Our main site in Countryside is our largest facility and is where most of our programs and services are offered. At this location, you will find our Children's Services, most of our Adult Services, some of our High School Transition Services, and our administrative offices.

- **Evans Center**
16248 Parker Road | Homer Glen, IL 60491

At this site, we offer a developmental training program for clients that have more specialized physical needs.

- **Subcon Packaging & Assembly**
10 North Beach Avenue | La Grange, IL 60525

Our facility subcontracts with local businesses and employs people from our community, including clients from our Adult Services and High School Transition programs.

- **Thrift Shop**
3726 Grand Boulevard | Brookfield, IL 60513

We operate a community-based thrift shop with proceeds to benefit Helping Hand Center.

- **In addition, we have 11 residential homes in the community.**

What programs and services do you provide?

Our clients enjoy our vast resources to empower their lives, including our:

- School For Autism
- Pediatric Outpatient Clinic
- Early Intervention Screenings
- Parent Support
- High School Transition Programs
- Employment Services
- Developmental Training for Adults
- Housing Opportunities
- Special Recreation

Do you provide housing opportunities for people with disabilities?

Helping Hand Center's residential services began in 1979 and today, close to 80 clients live in our ten residential homes with supportive living arrangements. As of November 2010, we have broken ground and are currently in the process of building our 11th home. All of our homes are located in the west suburban area.

Do you assist people with disabilities find employment?

Yes, our committed staff provides job skill assessments, application and interview training, assistance with finding available positions and post-hire job coaching.

Tell me more about your School for Autism?

Our full-day, year-round program is designed specifically for children on the Autism spectrum. We offer a very small staff-to-student ratio, small class sizes highly skilled and trained staff members. Each of our four classrooms provides a Learning Behavioral Specialist, Board Certified Behavior Analyst, and Speech and Language Therapist. Additionally, our support staff includes an Occupational Therapist and Physical Therapist.

Can I schedule a visit?

Of course! Each Tuesday morning at 10am, we offer guided tours of our program and service areas. To join us, please call 708.352.3580 ext. 221.



SERVING CHILDREN AND ADULTS WITH DISABILITIES

What makes Helping Hand Center stand apart?

Helping Hand Center ensures exceptional standards of care through our high client - staff ratios, individualized training programs, 24-hour residential supervision, full transportation services, award winning school, and fully accredited programs. Our agency is a valuable resources for our clients, their families, and our community.

How are you funded?

Clients receive funding through a variety of sources, including state funding, private pay, Lyons Township Mental Health Commission, Riverside Township Mental Health Commission, corporate and private foundations and generous individuals.

Which areas will my donation support?

As a nonprofit organization, we make every effort to ensure efficiency with all of our resources and truly accomplish the greatest amount with each generous donation. You may designate your donation to a particular program or for general use. We will honor your wishes and appreciate your generosity in support of our agency and all of our programs.

How can I help?

We have several ways you can contribute:

Donate money or in-kind gifts

- Make a donation of real estate or other assets to the agency
- Consider including Helping Hand Center as a part of your estate planning
- Donate to and shop at our thrift shop in Brookfield
- Donate your vehicle through out "Donate Your Car" program
- Donate new and gently used items for our residential homes and programs

Volunteer your expertise and time to:

- Our thrift shop in Brookfield
- Our annual fundraising events
- Our programs or services
- Our Special Olympics team
- Our Board of Directors
- Our executive committees

To inquire or learn more about Helping Hand Center, please contact:

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Serving children and adults with disabilities since 1955

SCHOOL FOR AUTISM
HIGH SCHOOL TRANSITION
EMPLOYMENT SERVICES
DEVELOPMENTAL TRAINING
HOUSING OPPORTUNITIES

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